

Policy on Closing the Counseling Offices of the Student Support Center
Due to Weather Warnings, Etc.

Determined by the Director of the Agency for Student Support
and Disability Resources on September 21, 2022

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Due to an approaching typhoon, etc., when an emergency weather warning or storm warning, blizzard warning (hereinafter referred to as “weather warning, etc.”) is issued, or when transportation services are suspended or planned suspension, the counseling offices at the Student Support Center will close or shorten its opening hours (hereinafter referred to as “office closure, etc.”) in accordance with the policies below to ensure the safety of users. Please note that all forms of counseling services will be unavailable, including in person, online, by telephone, etc.

Criteria to decide office closure, etc.

Office closure, etc., will be enacted in any of the following situations:

●The Counseling Offices at Yoshida Campus (Counseling Office Yoshida, Counseling Office North, Counseling Office Yoshida-South, International Student Counseling Office, Advising Lounge ‘KI-ZU-NA’)

1. When a weather warning, etc., has been issued for Kyoto City or an area including Kyoto City.
2. When Kyoto City Bus services have been completely suspended or planned suspension.
3. When two or more of the following transportation services have been completely or partially suspended or planned suspension:
 - West Japan Railway (Kyoto Line, Biwako Line, Kosei Line, Nara Line, and Sagano Line)
 - Hankyu Railway (between Kyoto-Kawaramachi Station and Osaka-Umeda Station)
 - Keihan Railway (between Demachiyanagi Station and Yodoyabashi Station/Nakano shima Station)
 - Kintetsu Railway (between Kyoto Station and Yamato-Saidaiji Station)
 - Kyoto Municipal Subway
4. Other than the above, when the director of the Agency for Student Support and Disability Resources (ASSDR) has deemed it necessary.

●Counseling Office Katsura at Katsura Campus

1. When a weather warning, etc., has been issued for Kyoto City or an area including Kyoto City.
2. When Kyoto City Bus, Keihan Kyoto Kotsu Bus or Yasaka Bus services passing through the Katsura Campus have been completely suspended or planned suspension.
3. When the following transportation services have been completely or partially suspended or planned suspension:
 - West Japan Railway (Kyoto Line)
 - Hankyu Railway (between Kyoto-Kawaramachi Station and Osaka-Umeda Station)
4. Other than the above, when the director of the Agency for Student Support and Disability Resources (ASSDR) has deemed it necessary.

●Counseling Office Uji at Uji Campus

1. When a weather warning, etc., has been issued for Uji City or an area including Uji City.
2. When the following transportation services have been completely or partially suspended or planned suspension:
 - West Japan Railway (Nara Line)
 - Keihan Railway (between Chushojima Station and Uji Station)
3. Other than the above, when the director of the Agency for Student Support and Disability Resources (ASSDR) has deemed it necessary.

Decision regarding office closure, etc.

- If any of the cases mentioned above apply as of 6:30 a.m., the office will close in the morning.
- If any of the cases mentioned above apply as of 10:30 a.m., the office will close for the whole day.
- If any of the counseling offices are open and strong winds, such as a typhoon, are experienced in the area, and any of the items of “Criteria to decide office closure, etc.” are expected within approximately three hours, the offices will close.

Opening the offices after the lifting of a weather warning, etc.

- If any items in the above criteria come not to apply at the time of 10:30 a.m., the office will open at 1:00 p.m. Please note, however, that the opening time may vary depending on the arrival time of the staff in charge.

Please check the news column on the Student Support Center website feed at the following links:

Website: <https://www.assdr.kyoto-u.ac.jp/ssc/>

For reference

- Meteorological Agency websites:
 - Kyoto City: https://www.jma.go.jp/bosai/#lang=en&pattern=rain_snow&area_type=class20s&area_code=2610000
 - Uji City: https://www.jma.go.jp/bosai/#lang=en&area_type=class20s&area_code=2620400&pattern=rain_snow
- Kyoto City Bus & Subway: <https://www.city.kyoto.lg.jp/kotsu/> (in Japanese only)
- West Japan Railway: <https://www.westjr.co.jp/global/en/index.html>
- Hankyu Railway: <https://www.hankyu.co.jp/railinfo/en/>
- Keihan Railway: <https://www.keihan.co.jp/travel/en/>
- Kintetsu Railway: <https://www.kintetsu.co.jp/foreign/english/>
- Keihan Kyoto Kotsu Bus: <https://www.keihankyotokotsu.jp/> (in Japanese only)
- Yasaka Bus: <https://www.yasakabus.com/> (in Japanese only)